

26  
Steps

®

Inspiring  
Leadership

ZENTANO

*Better Leaders = Better Organisations = Better World*

C2S HR FORUM

DAVE MORRIS

8<sup>th</sup> FEBRUARY TWENTYFOUR

# CREATE THE SPACE TO LEAD

BIG  
PICTURE



DETAIL



## CREATE SPACE

SLT will create space to think about, focus on, and communicate the organisation's purpose and direction

## BUILD CAPABILITY

Operational leaders & managers will understand purpose and direction and use their own knowledge and skills to make sure their teams deliver on the strategic plan(s).

## DELIVER RESULTS

Frontline people will manage their teams and day-to-day workloads and focus on delivering excellent customer and stakeholder experience



## WHAT – THE OUTCOMES

- Proven Toolkit – Creates Consistency
- Approved by Institute of Leadership
- High Return on Investment
- Creates productive conversations
- Embeds a Coaching Culture
- Identifies issues to address well-being, employee engagement & productivity

- Step-by-Step process
- 26 Steps – completed weekly or fortnightly
- Briefing content
- Practical/Work –based activities
- Sign-off by Mentor
- Quantify and/or Qualify Added Value



## HOW – THE PROCESS

## WHY - THE BIG PICTURE



- Accountability
- Benchmarking Leadership Capability
- Optimising Productivity & Performance
- Transfer of Learning - Culture
- Succession Planning
- Budgets for development

- Exec/Senior Leaders
- Operational Managers/Leaders
- Team Leaders
- Supervisors
- Succession Planning
- People who might aspire to be leaders



## WHO – PEOPLE TO BENEFIT



# OPERATIONAL TOOLKITS



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Thank you

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